



Ms. Megan Delehanty
Coslick
Mr. Daniel Hall
Mr. James Lemay
Ms. Eileen MacDougall
Mr. Jeffrey Nussbaum
Mr. Donald Pearson

175 Middlesex Avenue
Wilmington, MA 01887

Phone: 978-658-2967
Fax: 978-658-9699
website: www.wilmlibrary.org

Board of Library Trustees

Board of Library Trustees Meeting
Tuesday, March 15, 2022, 7 pm

Present: Megan Coslick, Daniel Hall, James Lemay, Eileen MacDougall, Jeffrey Nussbaum, Donald Pearson, Library Director Tina Stewart, Administrative Assistant Gloria Corcoran.

The meeting was called to order at 7:02 pm.

Approval of Minutes

Eileen MacDougall made a motion to accept the minutes of February 15, 2022 with a second by Jeff Nussbaum. Motion passes unanimously.

Financial and Statistical Report

Don Pearson made a motion to accept the February Financial and Statistical Report, seconded by Megan Coslick. Motion passes unanimously.

Library Director's Report

Mrs. Stewart reviewed her written report. Marketing Librarian Ellen Boyle uses Orange Boy marketing software to email customer satisfaction surveys to random patrons on a regular basis. Survey results show a consistent high "Net Promoter Score": 94.6.

Scott Pace is a new Tech Help volunteer. He will be available on Monday evenings for drop in Tech Help.

Technology Librarian Brad McKenna has uploaded a Google map of The Centre Historic District walking tour on our local history web page. Marketing Librarian Ellen Boyle is working on a handout with a map.

The Conservation Commission approved the proposal for the installation of the StoryWalk signs at Rotary Park at its March 2 meeting. Signs are on order and a fence contractor has been contacted for installation.

WML staff is planning a series of programs under the title "Welcome Back: An Overdue Celebration to kick off the summer reading program and welcome patrons back to the library.

Mrs. Stewart informed the Trustees that the library received a "Request for Reconsideration" to remove the book *Not My Idea: A Book about Whiteness* by Anastasia Higginbotham from the children's collection and place it in the adult collection. After review of this request, Mrs. Stewart informed the patron that the book would remain in the children's collection.

Mrs. Stewart informed the Trustees that Assistant Library Director Charlotte Wood has submitted her retirement notice. Charlotte, who has been working at the library since 2002 and became Assistant Director in January 2008. Mrs. Stewart noted Charlotte has been an

exceptionally competent and dedicated employee who was instrumental in the makeover of the library building. Her initiative and creativity has contributed to new services and programs to better serve the community. Charlotte's last day of work is June 18.

Trustees Comments

Jim Lemay asked when the library would be notified of the Cummings Foundation Grant award. Mrs. Stewart noted that the library would receive notification in May.

James Lemay made a motion at 7:48 pm to adjourn, seconded by Jeff Nussbaum. Motion passes.

Submitted by,

Gloria Corcoran

Gloria Corcoran
Administrative Assistant

Documents used at the meeting:
February Financial Report
February Statistics
Library Director's Report